Service Provider Communication System (SPCS)

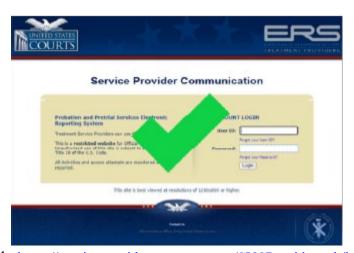
Updated ERS Access for Communication & Treatment Invoice Submission

Effective September 30, 2022

Access for Probation Office secure communication via ERS will be disabled.



New System- ERS- Service Provider Communication System (SPCS) will activate.



New Link: https://serviceproviders.uscourts.gov/SVCProviderweb/logon.aspx

User ID: same as before Password: same as before

Login Issues/Add User(s) Contact Marcus Hagler@arep.uscourts.gov

Required information for new users:

- Email
- First Name
- Last Name
- Assigned Vendor Locations (if applicable)

User will receive an email once account is activated. A password change will be required. *Best Practice: Save URL to Favorites*.

SPCS System will work the same as ERS providing secure communication for case-related correspondence and treatment invoices. The vendor should use the system to directly communicate with probation office staff.



